



CUSTOMER COMPLAINTS INFO SHEET

Date: _____ Customer: _____ Contact: _____ Tel nr: _____

E-mail: _____

Information on affected coils

DSP Coil Tag Number	Customer Claim Nr.	Current Material Form (coil/slit/sheet)	Width (slits only)	Length (sheet only)	Defective Mass Involved	Defect Description	Where on coil is problem

Notes: Brief description of defect (e.g. Zink peeling, Wavy Edge, Frett marks, White rust)
Indicate affected area on coil (e.g. ID, OD, Center portion, Coil edges, Entire width)
Indicate physical location of coils / sheets / slits

Additional Remarks & Location of material:
