# Customer Complaints Info Sheet

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| Date: |  | Customer: |  | Contact Person: |  | Tel Nr. |  |
|  |  |  |  |  |  | E-mail |  |

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| **Information on affected coils** | | | | | | | |
| DSP Coil Tag  Number | Customer  Claim Nr. | Current Material Form  (coil/slit/sheet) | Width  (slits only) | Length  (sheet only) | Defective Mass Involved | Defect Description 1 | Where on coil is problem 2 |
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**Notes:** 1 Brief description of defect (e.g. Zink peeling, Wavy Edge, Frett marks, White rust)

2 Indicate affected area on coil (e.g. ID, OD, Center portion, Coil edges, Entire width)

3 Indicate physical location of coils / sheets / slits

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| **Additional Remarks** : |
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| **Location of defective material now 3 and Contact Details for possible inspection** |
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